

BBRASS SKN PTY LTD - Privacy Policy

Last updated: April 2026

BBRASS SKN PTY LTD (“Bbrass Skn”, “we”, “us”, or “our”) operates the website www.bbrass.co.za. This Privacy Policy explains how we collect, use, and protect information when you visit our website, make a purchase, or interact with our content.

We are committed to transparency and respect your privacy in line with the **Protection of Personal Information Act, 2013 (POPIA)**.

1. Information We Collect

When you visit www.bbrass.co.za, we may collect:

- **Personal Information** you voluntarily provide, such as your name, email address, phone number, or physical address when you:
 - Make a purchase
 - Contact us via email or form
 - Sign up for updates or newsletters (if available)
- **Non-personal / Technical Information** automatically collected, including:
 - Your IP address
 - Browser type and version
 - Pages visited and time spent on the site
 - Referral source

We currently do not use cookies for tracking or advertising. Only essential cookies (if any) are used to ensure the website functions properly.

2. How We Use Your Information

We use the information we collect to:

- Process and acknowledge your purchases
- Respond to your enquiries or messages
- Improve the usability and content of our website
- Comply with legal obligations

3. Sharing Your Information

We do not sell, rent, or trade your personal information to third parties. We may share your information only when necessary with:

- Trusted service providers who help us process donations or host the website (under strict confidentiality agreements)
- Regulatory authorities if legally required

4. Security

We take reasonable steps to protect your information from unauthorised access, loss, or misuse. However, no internet transmission is 100% secure.

5. Your Rights

You have the right to:

- Access the personal information we hold about you
- Request corrections if it is inaccurate
- Ask us to delete your information (subject to legal requirements)
- Withdraw consent where we rely on it

To exercise these rights, please contact us using the details below.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The latest version will always be posted on this page with the updated date.

7. Contact Us

If you have any questions about this Privacy Policy or how we handle your information, please contact:

Information Officer

Nosipho Maseko

BBRASS SKN

Email: admin@bbrass.co.za

Phone: +27 73 992 7872